

Practice Newsletter

Adult Medicine PC & Pain Management Services
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New Phone System: Up and Running !

We have recently updated our phone systems in the office. You may have noticed when you call, there is a automated system instead of reaching a direct person. We believe this will help our practice in a positive way. It decreases the amount of time callers sit on hold, its allows

callers to chose an option for who they want to speak with, and it allows our staff to pay more attention to patient's needs.

Also look out for our **Employee of The Quarter** in *March 2010*. Our staff will vote on which member of our team that has showed an extra effort with our practice and patients.

Patient of The Year Nominations

As some of you may know, every January our staff chooses a patient from each side of the practice (Adult Medicine & Pain Management) to be our Patient Of The Year ! Here are some ways you can become The Next Patient Of The Year:

We Choose patients who show a strong commitment to keeping their scheduled appointments and patients who have a strong compliance with our office policies and protocols. If you feel you should be nominated, please contact our office !

Volume 1, Issue 1
December 2009

Dates Doctors are out of the Office

12/25/09-1/3/10

1/18/10-1/19/10(AM only) No Dr. Ike Boka

AMSTERDAM DATES
(Subject to change)

1/06/10 & 1/20/10

Office Holiday Hours

- ◆ 12/24/09 Christmas Eve:
Office closing at Noon
- ◆ 12/25/09 Christmas Day:
Office CLOSED
HAPPY HOLIDAYS!!
- ◆ 12/31/09 New Years Eve:
Office closing at Noon
- ◆ 1/1/09 New Years Day:
Office is CLOSED